



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila StoellerPhone: 602-542-4143Fax:Priority: Respond Within Five DaysOpinion No. 2011 - 99051Date: 9/13/2011Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableComplaint By: First: Mitzi Last: EdwardsAccount Name: Mitzi EdwardsHome:Street: n/aWork:City: PrescottCBR:State: AZ Zip: 86301is:Utility Company: Southwest Gas CorporationDivision: GasContact Name: Lisa HinesContact Phone:Nature of Complaint:

Customer asks Commission to please not allow gas rates to be increased. She hasn't had increase in social security in 3 years and that is her basic income.

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

9/13 -- opinion entered into database and docketed.

End of Comments

*****CLOSED*****

Date Completed: 9/13/2011Opinion No. 2011 - 99051

Arizona Corporation Commission

DOCKETED

SEP 15 2011

AZ CORP COMMISSION
DOCKET CONTROL

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